

Stephen A. Holland

644 3rd Ave. S Apt. A-4, St. Petersburg, FL 33701

727-729-0100 ~ stephenh@stephenholland.net

Summary Statement

Computer Networking Systems student with 4 years of experience in networking and computer setup. Seek a position to utilize technical skills and strong background in Macintosh computers. Believe that learning is essential to building a successful career in Information Technology.

Skills and Qualifications

- Mac OS X
- Windows XP
- MS Word
- Computer Training and Troubleshooting
- Quicken
- Quick Books
- Dreamweaver MX
- Setup and Connecting Networks

Education

Associate's Degree Computer Networking Systems

ITT Technical Institute, Pinellas Park, FL

Mar. 2011

Fiber Optics Certification

Pinellas Technical Education Center, St. Petersburg, FL

Feb. 2002

Copper Based Certification

Pinellas Technical Education Center, St. Petersburg, FL

Feb. 2002

Work Experience

Technician Coordinator, StormDesigns, Inc, St. Petersburg, FL

2004 - Present

- Set up computer systems from scratch, install multiple applications.
- Establish and refine user and group access.
- Complete system and program upgrades.

Event Security Class D, Sentry Events Services, Inc, St. Petersburg, FL

2006 - 2007

- Responsible for checking customer processions and searching vehicles.
- Operated Magnetometer equipment.
- Monitored event areas to ensure safety and crowd control.

Usher, Regal Entertainment Group, Pinellas Park FL

2005 - 2006

- Provided excellent customer service for over 100 patrons each day.
- Maintained quality of the facility, concessions, and movie experience.

Front Services Clerk, Publix Supermarket, St. Petersburg, FL

2002 - 2003

- Focused on providing excellent customer service to supermarket patrons.
 - Packed groceries and worked as a shopping cart attendant.
-